

Strategic Plan 2023-2025

Mission

Together we provide equitable access to resources, education, and experiences to empower individuals and enrich the Lyons community.

Vision

The Lyons Community Library serves as a hub and catalyst for a vibrant, informed, connected, and engaged community in which everyone thrives.

VALUES

Excellence

We put people first. We provide exceptional experiences and hold ourselves to the highest standards of service, privacy, and intellectual freedom.

Inclusivity

We are a free and welcoming space for all. We provide programs, services, and resources that represent diverse perspectives, and ensure equitable access. We are empathetic and responsive to the evolving needs of our community.

Discovery

We spark curiosity, creative exploration, and lifelong learning. We support innovation, take risks, seek feedback, and embrace change.

Collaboration

We seek partnerships and build strong teams. We co-create with our community and serve as a public forum and community meeting space encouraging open communication on a wide range of diverse ideas and topics. We foster relationships, listen, and act to build and strengthen our community.

Stewardship & Sustainability

We hold ourselves accountable for the efficient and effective use of all resources -- people, time, assets, and funds. We make decisions with intentionality for a strong present and future library.

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**Make the Library a
valued resource for all
community members**

Reach out beyond our walls to meet with community leaders to share information and ideas and promote unique and complementary programs and services. Periodically survey citizens to gather input, feedback, and diverse perspectives.

Partner with the community in rapidly changing times by facilitating community conversations, events and programs that are relevant and culturally inclusive.

Prioritize the acquisition, maintenance, and wide dissemination of a comprehensive and responsive collection of resources to help users meet their educational, occupational, informational, and entertainment needs.

Provide safe, functional, comfortable, and welcoming spaces to meet the needs of our diverse community.

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Offer legendary customer service

Provide welcoming, respectful, informed, and responsive service to all visitors.

Use creative approaches to share library information and build relationships among the community, staff, and volunteers

Act as a technology hub for our community by providing access to computers, Wi-Fi, software, up-to-date online databases and media, and emerging technologies.

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**Make the Library a
great place to work.**

Prioritize recruitment, retention, and development of high-quality staff and volunteers.

Create a culture of connection, trust, respect, and mutual support for and among staff, so that all may feel valued and proud of their contributions.

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Advance alignment among the Library, Board, and Community

Library - Continually review and modify policies and procedures as needed to ensure smooth, effective, responsible, and transparent operations.

Board - Recruit and develop a dedicated, diverse, connected, and well-informed Board.

Community - Provide consistent, timely, and multi-stream messaging to keep the community informed of library programs, services, resources, and engagement opportunities.